

## Instructing a solicitor

It's important that you feel confident and well-informed, and that you are well-prepared before you start to <a href="instruct">instruct</a> [https://higher-rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#instruct] a solicitor or <a href="lawyer">lawyer</a> [https://higher-rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#lawyer] to make sure you get the best <a href="outcome">outcome</a> [https://higher-rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#outcome], so we've prepared some information about

- the best way to <u>choose a solicitor [https://higher-rights.sra.org.uk/consumers/choosing/]</u> or other legal service provider
- useful tips for <u>getting the best from your solicitor [https://higher-rights.sra.org.uk/consumers/choosing/get-best-solicitor/]</u>
- what to expect from a solicitor [https://higherrights.sra.org.uk/consumers/choosing/what-to-expect/] regulated by us
- costs, including legal aid and other sources of legal advice [https://higher-rights.sra.org.uk/consumers/instructing/costs-legal-aid/]; and
- some <u>common legal terms [https://higher-rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained]</u> you might come across.

For a quick introduction to using legal services, read our leaflet <a href="https://higher-rights.sra.org.uk/globalassets/documents/consumers/thinking-using-legal-services.pdf">https://higher-rights.sra.org.uk/globalassets/documents/consumers/thinking-using-legal-services.pdf</a>]. This information is also available in a <a href="mailto:shortened-format">shortened format</a> (PDF, 2 pages, 498K) <a href="mailto:lhttps://higher-rights.sra.org.uk/globalassets/documents/consumers/shortened-consumer-leaflet.pdf">https://higher-rights.sra.org.uk/globalassets/documents/consumers/shortened-consumer-leaflet.pdf</a>] and several <a href="mailto:consumers/choosing/what-to-expect/community-languages">community-languages</a>[https://higher-rights.sra.org.uk/consumers/choosing/what-to-expect/community-languages/].

You can find key facts about other types of lawyers and common legal problems such as going to court, family disputes, employment problems on the Legal Choices website [https://www.legalchoices.org.uk/].