

## **Our consumer protection review: have your say**

19 February 2024

We have launched a review of our overall approach to protecting consumers when they use a regulated law firm.

This is in response to significant changes we are seeing in the legal landscape and its associated risks. We have seen a large increase in the number of firms we have had to step-in and close down to protect clients – twice as many last year compared to the year before.

In this webinar, we will explain more about why we are doing this review and its aims.





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## Resources

- [Protecting the public: our consumer protection review](https://higher-rights.sra.org.uk/sra/consultations/discussion-papers/consumer-protection-review/) [<https://higher-rights.sra.org.uk/sra/consultations/discussion-papers/consumer-protection-review/>]
- [Consumer protection review](https://higher-rights.sra.org.uk/home/hot-topics/consumer-protection-review/) [<https://higher-rights.sra.org.uk/home/hot-topics/consumer-protection-review/>]