

## Claiming back money from wills, estates and trust funds

If you need this guidance in a language other than English or in alternative formats, please <u>contact us [https://higher-rights.sra.org.uk/contact-us]</u> and we will provide it for you. If you need extra help with making a claim we will work with someone who has your permission to represent you, such as a new solicitor or legal advisor, or a member of <u>Citizens Advice</u> [<u>http://www.citizensadvice.org.uk/]</u> or other support agency.

This page relates to claiming money relating to the <u>estates [https://higher-</u>rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#estate] of the deceased and to money from trust funds.

If the legal adviser is the only <u>executor [https://higher-</u>rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#executor]\_Or administrator of the <u>will [https://higher-rights.sra.org.uk/consumers/using-</u>solicitor/legal-jargon-explained#will]\_Or trust fund, you may need to replace them with a new legal advisor qualified to do the work before we can deal with your application. Please <u>contact us [https://higher-rights.sra.org.uk/contact-us]</u> before doing so.

## What we need from you

We will need

- copies of the most recent estate accounts
- copies of any bills the legal adviser may have delivered
- a copy of the will or trust deed
- a copy of the grant of <u>probate [https://higher-rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#probate]</u> Or letters of administration, and
- copies of any ledger sheets the legal adviser kept—you can obtain this from the agent we asked to close the firm: if they do not have it, please <u>contact us [https://higher-rights.sra.org.uk/contact-us]</u>, as we may be storing it.

## What if the estate accounts are out of date, challenged or missing?

You will need to prepare a cash statement. This is because we need to know the actual amount for which the legal adviser has failed to account to you.

You must also send us supporting <u>evidence [https://higher-</u> <u>rights.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#evidence]</u>, such as



- a letter from the person making the payment to the legal adviser, or
  the legal adviser's account slip to show they have received the
- money.