



## SRA Update

Issue 137 - March 2025

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Welcome to the March issue of SRA Update. In this issue, we talk about our continuing work around high-volume claims, share an update on the Post Office IT scandal, and highlight that this year's Keeping of the Roll exercise will soon open. You will also find details of where you can watch our recent webinars covering themes such as AML, the SQE and qualifying work experience.

### Paul Philip

Chief Executive

### **Work continues around high-volume claims**

[\[https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-volume-claims/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-volume-claims/)

Following a number of high-profile cases of firms specialising in high-volume claims work failing, we are continuing our work to consider whether this area of the market is working as well as it should. The number of firms we are looking into for issues linked to claims work has now risen to more than 60, and we are working with wider industries to consider what more can be done.

[Read more about: Work continues around high-volume claims \[https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-volume-claims/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-volume-claims/)

### **Post Office IT scandal - update to timeline**

[\[https://higher-rights.sra.org.uk/sra/news/statement-post-office-feb-2025/\]](https://higher-rights.sra.org.uk/sra/news/statement-post-office-feb-2025/)

Now that the evidence-gathering sessions of the public inquiry have finished, we have updated our statement on our investigations into the Post Office Horizon scandal. While we can't confirm the exact timeline, we are hopeful that we can launch prosecution action in some cases in the summer.

[Read more about: Post Office IT scandal - update to timeline \[https://higher-rights.sra.org.uk/sra/news/statement-post-office-feb-2025/\]](https://higher-rights.sra.org.uk/sra/news/statement-post-office-feb-2025/)

### **New Chief Executive recruitment starts**

[\[https://higher-rights.sra.org.uk/sra/news/press/sra-chief-executive-retire/\]](https://higher-rights.sra.org.uk/sra/news/press/sra-chief-executive-retire/)

Following last week's announcement of Paul Philip's decision to retire as our Chief Executive, we have started the recruitment process to find a



replacement. A job advert, and further details about how the recruitment process will work, are available.

[Read more about: New Chief Executive recruitment starts \[https://higher-rights.sra.org.uk/sra/news/press/sra-chief-executive-retire/\]](https://higher-rights.sra.org.uk/sra/news/press/sra-chief-executive-retire/)

## **Tell us about your SQE or QWE experience** [\[https://form.sra.org.uk/s3/SQE-Expression-of-interest\]](https://form.sra.org.uk/s3/SQE-Expression-of-interest)

We want to share candidates', newly qualified solicitors' and employers'/QWE providers' experiences of the SQE and qualifying work experience. We are looking to feature these in case studies, on social media and in videos. If you are interested in sharing your story, please complete the form below.

[Read more about: Tell us about your SQE or QWE experience \[https://form.sra.org.uk/s3/SQE-Expression-of-interest\]](https://form.sra.org.uk/s3/SQE-Expression-of-interest)

## **Remaining on the roll** [\[https://higher-rights.sra.org.uk/mysra/updates/apply-to-remain-on-roll/\]](https://higher-rights.sra.org.uk/mysra/updates/apply-to-remain-on-roll/)

Solicitors without a practising certificate must tell us each year if you wish to remain on the roll. If you do, then you will need to apply during the application window (3 April - 28 May) and pay a £20 fee.

[Read more about: Remaining on the roll \[https://higher-rights.sra.org.uk/mysra/updates/apply-to-remain-on-roll/\]](https://higher-rights.sra.org.uk/mysra/updates/apply-to-remain-on-roll/)

## **New code of conduct for investigators** [\[https://higher-rights.sra.org.uk/sra/news/sra-update-137-code-of-conduct-investigators/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-code-of-conduct-investigators/)

Do you use investigators as part of your work? The Association of British Investigators new code of conduct has been approved by the Information Commissioners Office, meaning its members have clear standards to uphold when working for you.

[Read more about: New code of conduct for investigators \[https://higher-rights.sra.org.uk/sra/news/sra-update-137-code-of-conduct-investigators/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-code-of-conduct-investigators/)

## **Rule changes ahead of move to HRA single assessment provider** [\[https://higher-rights.sra.org.uk/sra/consultations/consultation-listing/changes-regulations-hra/\]](https://higher-rights.sra.org.uk/sra/consultations/consultation-listing/changes-regulations-hra/)

The University of Law will soon assume the role as the single assessment provider to deliver assessments for the Higher Rights of Audience (HRA) criminal and civil qualification. This means that we are consulting on minor technical changes to our rules, required ahead of this change.



[Read more about: Rule changes ahead of move to HRA single assessment provider](https://higher-rights.sra.org.uk/sra/consultations/consultation-listing/changes-regulations-hra/) [https://higher-rights.sra.org.uk/sra/consultations/consultation-listing/changes-regulations-hra/]

## **Anti-money laundering sanctions webinar this month**

[<https://events.sra.org.uk/sra/730/home>]

There is still time to book onto our March AML webinar, where we will share the recent findings from our proactive sanctions work, cover the expansion of the sanctions regime, and update you on the work of The Office for Trade Sanctions Implementation. This session will be of particular interest to firms working in areas of higher risk such as international trade, or firms dealing with sanctioned entities or people.

[Read more about: Anti-money laundering sanctions webinar this month](https://events.sra.org.uk/sra/730/home) [https://events.sra.org.uk/sra/730/home]

## **Learn more about qualifying work experience at our virtual SQE conference**

[<https://events.sra.org.uk/sra/725/home>]

Our SQE virtual conference takes place on Wednesday 2 April. It's open to employers offering qualifying work experience and is free to join. Hear from employers about their experiences, as well as from newly qualified solicitors who have been through the SQE route.

[Read more about: Learn more about qualifying work experience at our virtual SQE conference](https://events.sra.org.uk/sra/725/home) [https://events.sra.org.uk/sra/725/home]

## **Continuing competence help and support**

[<https://higher-rights.sra.org.uk/solicitors/resources/continuing-competence/understanding-continuing-competence/>]

All solicitors with a practising certificate and registered lawyers must keep their knowledge and skills up to date and provide competent legal services. To help support this, we have a range of materials available, including templates and targeted information for specific practice areas.

[Read more about: Continuing competence help and support](https://higher-rights.sra.org.uk/solicitors/resources/continuing-competence/understanding-continuing-competence/) [https://higher-rights.sra.org.uk/solicitors/resources/continuing-competence/understanding-continuing-competence/]

## **Have you thought about working for us?**

[<https://sra.tal.net/vx/appcentre-SolicitorsRegulationAuthority/candidate/jobboard/vacancy/2/adv/>]

We are currently recruiting for wide range of roles, including qualified roles in Client Protection, Authorisation, Business Improvement and Data. Our jobs



page has more information.

[Read more about: Have you thought about working for us?](https://sra.tal.net/vx/appcentre-SolicitorsRegulationAuthority/candidate/jobboard/vacancy/2/adv/)

[\[https://sra.tal.net/vx/appcentre-](https://sra.tal.net/vx/appcentre-SolicitorsRegulationAuthority/candidate/jobboard/vacancy/2/adv/)

[SolicitorsRegulationAuthority/candidate/jobboard/vacancy/2/adv/\]](https://sra.tal.net/vx/appcentre-SolicitorsRegulationAuthority/candidate/jobboard/vacancy/2/adv/)

## **[Get practical tips for onboarding clients online](https://publications.sra.org.uk/lawtech-insight-february-2025/)** [\[https://publications.sra.org.uk/lawtech-insight-february-2025/\]](https://publications.sra.org.uk/lawtech-insight-february-2025/)

The latest issue of Lawtech Insight covers practical tips on procuring onboarding technology and discusses everything from integration to data security. Also covered are the latest news stories on legal technology and innovation.

[Read more about: Get practical tips for onboarding clients online](https://publications.sra.org.uk/lawtech-insight-february-2025/)

[\[https://publications.sra.org.uk/lawtech-insight-february-2025/\]](https://publications.sra.org.uk/lawtech-insight-february-2025/)

## **[Get involved in Higher Rights of Audience pilot](https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/)** [\[https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/)

The University of Law will be conducting a pilot and testing programme in April 2025 for the new Higher Rights of Audience assessments prior to the first delivery point in October 2025. As part of that programme, they are asking for members of the profession to register their interest in taking part.

[Read more about: Get involved in Higher Rights of Audience pilot](https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/) [\[https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-137-higher-rights-of-audience-pilot/)

## **[Your health, your career](https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/)** [\[https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/\]](https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/)

Are you worried about your health affecting your work? Life as a solicitor can be challenging, and the demands and pressures can easily build up. We can signpost you to sources of help and make adjustments for you if you are in difficulty.

[Read more about: Your health, your career](https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/) [\[https://higher-](https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/)

[rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/\]](https://higher-rights.sra.org.uk/solicitors/resources/all-other-topics/your-health-your-career/)

Welcome to the March issue of SRA Update. In this issue, we provide the latest information on making claims in financial mis-selling work, as the Financial Ombudsman Service is introducing a new charge for claims made via a professional representative. The National Crime Agency is hosting an online workshop to help smaller firms improve the quality of suspicious activity reports – let them know if you are interested. And we have updated one of our anti-money laundering Q&As to clarify the position around cryptocurrency.



## **Paul Philip**

Chief Executive

### **New charge for financial product mis-selling claims** [<https://higher-rights.sra.org.uk/sra/news/sra-update-137-new-charge-financial-product-mis-selling/>]

The Financial Ombudsman Service will next month start charging for compensation claims made through ‘professional representatives’. Each application will be £250, although 70 per cent is refunded if the claim is successful. We have guidance for those firms who run financial product mis-selling claims.

[Read more about: New charge for financial product mis-selling claims](https://higher-rights.sra.org.uk/sra/news/sra-update-137-new-charge-financial-product-mis-selling/) [<https://higher-rights.sra.org.uk/sra/news/sra-update-137-new-charge-financial-product-mis-selling/>]

### **Cryptocurrency query updated** [[https://higher-rights.sra.org.uk/solicitors/resources/money-laundering/aml-questions-answers/#collapse\\_2d4d/](https://higher-rights.sra.org.uk/solicitors/resources/money-laundering/aml-questions-answers/#collapse_2d4d/)]

We have updated a question in our anti-money laundering Q&A about accepting cryptocurrency as a payment. We do not recognise crypto as money that can be paid into the client account. A valid client account can also only be used via a bank or building society, and neither have the facilities for crypto at this stage.

[Read more about: Cryptocurrency query updated](https://higher-rights.sra.org.uk/solicitors/resources/money-laundering/aml-questions-answers/#collapse_2d4d/) [[https://higher-rights.sra.org.uk/solicitors/resources/money-laundering/aml-questions-answers/#collapse\\_2d4d/](https://higher-rights.sra.org.uk/solicitors/resources/money-laundering/aml-questions-answers/#collapse_2d4d/)]

### **NCA seminar on report submissions** [<https://higher-rights.sra.org.uk/sra/news/sra-update-137-nca-seminar/>]

The National Crime Agency (NCA) is holding a workshop later this month to help smaller firms (with less than eight employees) improve the quality of suspicious activity reports (SARs). The event takes place on 26 March. Find out how to sign up.

[Read more about: NCA seminar on report submissions](https://higher-rights.sra.org.uk/sra/news/sra-update-137-nca-seminar/) [<https://higher-rights.sra.org.uk/sra/news/sra-update-137-nca-seminar/>]

### **High-risk third countries - key changes** [<https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-risk-key-changes/>]

We have summarised the latest updates to the Financial Action Task Force’s (FATF) list of high-risk jurisdictions. All regulated firms should be aware of



these changes and consider any potential implications for risk assessments and due diligence procedures.

[Read more about: High-risk third countries - key changes](https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-risk-key-changes/) [https://higher-rights.sra.org.uk/sra/news/sra-update-137-high-risk-key-changes/]

## **New guidance issued on trade sanctions** [\[https://higher-rights.sra.org.uk/sra/news/sra-update-136-trade-sanctions/\]](https://higher-rights.sra.org.uk/sra/news/sra-update-136-trade-sanctions/)

The Office of Trade Sanctions Implementation (OTSI), launched in October 2024, has the power to investigate suspected breaches of specific trade sanctions and take enforcement action. OTSI has recently issued new guidance, which has implications for the legal sector.

[Read more about: New guidance issued on trade sanctions](https://higher-rights.sra.org.uk/sra/news/sra-update-136-trade-sanctions/) [https://higher-rights.sra.org.uk/sra/news/sra-update-136-trade-sanctions/]

## **Subscription**

### **If you are regulated by the SRA**

As a regulated individual, please **simply ensure that the SRA has your current contact email address on record.**

To ensure we have your current email address, log in to [mySRA](https://higher-rights.sra.org.uk/mySRA) [https://higher-rights.sra.org.uk/mySRA] and check your profile.

No subscription request is required.

We recommend that you ask your network administrator to ensure that bulk email with "SRA Update" in the subject line is not filtered as spam.

If you do not wish to receive SRA Update, please [unsubscribe](https://higher-rights.sra.org.uk/sra/news/sra-update/unsubscribe) [https://higher-rights.sra.org.uk/sra/news/sra-update/unsubscribe].

### **If you are not regulated by the SRA**

If you are not regulated by the SRA, please **email a subscription request** to [SRAupdate@sra.org.uk](mailto:SRAupdate@sra.org.uk) [mailto:sraupdate@sra.org.uk].

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## **Editorial comment**

Please send editorial comment to [SRAupdate@sra.org.uk](mailto:SRAupdate@sra.org.uk) [mailto:sraupdate@sra.org.uk].